

# Graduate & Family Housing (GFH) Advisory Committee | MINUTES

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**Meeting date | Time** 3/17/2021 10:00 AM

**Meeting Location:** Zoom

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| <b>Type of meeting:</b><br><b>Co-Chairs:</b><br><br><br><b>Note taker:</b> | GFH advisory Committee<br>Robert Frazier (not present)<br>Kristin Leadbetter<br><br>Madeline Makings | <b>Attendees:</b><br><br>Turner, Ross<br>Darvin, Kelsey<br>Songster, Livia<br>Ta, Linda<br>Salas, Michael<br>Yang, Angeline<br>Kopalle, Hema<br>Dhillon, Vikram<br>Hashemi, Mohammad |
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## AGENDA

Quorum not met. Meeting began at 10:01 AM with Michael Salas introduction and Kristin Leadbetter began the meeting.

### Agenda Items:

1. Approve Agenda for today's meeting
2. Approve minutes online for the 11/18, 12/2, 12/16, 1/21, 2/17 and 3/3 meetings
3. GFHAC Vacancies
  - o Grad Student
  - o Student Affairs Coordinator
  - o Grad Division Reps (1/3) Angeline
4. GFHAC Meeting Time (When2Meet)
5. New Business
  - o Street Corner Market, Vikram Dhillon, (Javid & Ahmed)
  - o GFH Resident Survey Results
    - Key Word Discussion
  - o UCPD, Chief Murphy and USO Leadership

### Approval of Agenda:

- Quorum not met

### Resolution Proposal:

- Quorum not met

### Presentation – Street Corner Market – Nuevo West

- CEO of Street Corner, Vikram Dhillon
- For Student and Staff, beer and wine, full-service food program, full-service barista, necessities, produce, grocery items, etc.
- Big on listening to the community, #1 guest is the students, "How can we interact with the students to see what they want to see in the store to customize?"
  - o Heavily involved, one of a kind opportunities on the West Coast
- Ross – Concern is hours, what are the hours?

- Vikram – play with the hours in the beginning to get a feel for the needs of the graduate students. Customer demands can determine the terms of opening & closing. All about the demands, flexible with certain schedules.
- Testing technology for 24 hours opening, not for alcohol purchases but for other items as self-checkout is needed.
- Students will be working inside the store as well to extend hours as needed.
- Kristin – Will dinging dollars be accepted? Triton Cash Accepted?
  - Yes, it will be accepted.
- Kristin – Gathering feedback, how will you be gathering feedback?
  - First mail campus store, not sure on the regulations, possibly looking into mass emails to collect information. For now, having a soft opening, in 2-3 weeks roughly. Booth set up to ask questions about better service to make improvements. Open for suggestions on how to collect information.
- Kristin – Continuous form or survey to collect data.
  - Vikram – they are limited in sending email blasts would have to come from the committee.
- Hema – Would you also be open to hiring student family members?
  - Vikram – lease agreement may have certain parameters; a premium wage would have to be paid in hiring outside of the student pool. May have to consider later after opening.
- Ross – Difficult to hire people on campus, what is your plan to hire? New market installed on Regent’s Road; do you see that as a competitor?
  - UTC Market is not something they know about.
  - Staffing is not a major concern when opening. Not necessarily equivalent to driving a bus as jobs are needed. We must staff regardless.
  - Recommendation from Ross- reach out to Sunshine Market on campus.
  - If potentially running into problems, they will utilize self-checkout.
- Michael – Has there been any discussions in making a website?
  - Streetcorner.com they will be able to order food on the website and utilize the website for hours.
- Kristin – students are worried about the prices in the store, how will you
  - Convenience store is convenient, there will not be an extra markup since they are on campus.
  - If pricing is a problem, they will hear about it and adjust accordingly.
  - Distribution is currently a problem.
  - Main goal is to be quick, easy, not to supplement your weekly food shop but a supplementary
- Kristin – will there be a reasonable number of options for Vegan, vegetarian or gluten free?
  - Vikram – yes, they will be supplying their options. Every menu item will have a vegan or gluten free option.
  - Fresh Menu – everything is made on Naan bread, customized options and you can pick what you want, including gluten free. Lots of healthy snacks, almond milk as substitutes, many options.
- Kristin – Locally owned and operated, do you use locally owned?
  - Vikram – we use more local distributors then you do national
- Hema - In this discussion the community would be interested to put together a panel or a townhall so the community can be aware.
  - Kristin – we would love to do that, we are asking these questions
- Vikram - How can we communicate with the students? Is there a portal to use for them?
  - Kristin – we could look into options, possibly with HDH Connect.
  - Vikram – first few months are crucial, all about suggestions and ideas from the students
  - Michael – Ellie is the contact for social media
    - Vikram – can I get her contact information?
    - Michael will send
- Ross – if you have a local Instagram account, it has worked for basic needs programs
  - Tick Tock will be used.
- Hema – long term suggestions in the community
  - Establish them as a preferred vendor for on campus events
- Ross – alcohol permitting, are you allowed to drink alcohol outside of your facility.

- No alcohol drinking outside, only offsite consumption
- Olivia – Reach out to the community assistants – planning events
- Ross – Waste plan for food that is going to spoil? Partnering with the food recovery program?
  - Vikram – Have not thought about it yet but they will partner with UCSD
  - Legally some food does have to be thrown out with an expired label.
- Vikram – biggest thing for us is for them to communicate with the residents.
  - Park of their lease is the seating area across the way. Open for suggestions of that space.
  - Hema – no one currently has a reason to visit the space.
  - Vikram – talked about putting glass sheets so the wind does not go through.
  - Kristin – fireplace item
- Michael – When we start to have in person gatherings, will you have a catering ability?
  - Vikram – yes, they have a catering menu.
    - Once they open and get the ball rolling, they will look into delivery and additional amenities added.
- Hema – Word of advice – pick a way to over communicate with the residents. Explain why the changes have been made.
  - Vikram – should we make a lot of changes? Should we limit ourselves in the first year?
  - Kristin – Don't limit the changes for beneficial reasons or student feedback.
- Michael – Self Checkout, how does it work?
  - Vikram – When you scan the QR code, it unlocks the door, the AI knows who you are and it knows what you are picking up, it will charge you for any items you pick up. Or they will set it up to scan, pay and walkout.
- Michael asked Vikram for any final questions.
- Kristin wrapped up the presentation, expressed excitement over the entire project.

**Final remarks:**

- Remaining agenda items of the survey results to be reviewed during next GFHAC meeting.
- Linda – reminded to vote over email and respond to properly record the meetings

**Meeting adjourned at 11:00 AM.**